

Quality Policy Statement

SENKO Advanced Components (Euro) Ltd ensures that every employee is committed to customer satisfaction, teamwork and continuous process improvement.

Our Quality Policy

- ◆ *Delivering exceptional customer service and total customer satisfaction are our top priorities*
- ◆ *We are committed to delivering high quality solutions backed by superior support and service from our parent company's global offices, that meet or exceed customer expectations in quality, price and delivery*
- ◆ *We will strive to provide accurate and complete documentation*
- ◆ *We will strive to play our part in the global business approach of our parent company.*
- ◆ *Customers, employees and suppliers are essential to our business success and shall be treated with respect and integrity*
- ◆ *We will provide an environment that motivates and provides high levels of job satisfaction*
- ◆ *We will ensure that our Quality Policy is communicated, understood, and followed by all employees within the organization*
- ◆ *We are committed to comply with the standard and requirement set out in the framework of ISO 9001:2015*
- ◆ *We are committed to continually review, and improve the effectiveness of our quality management system*

M. Miyamoto



Regional General Manager
Date: 24-02-2017