



Quality Policy Statement

SENKO ensures that every employee is committed to customer satisfaction, teamwork and continuous process improvement.

Our Quality Policy

- ◆ *Delivering exceptional customer service and total customer satisfaction are our top priorities*
- ◆ *We are committed to delivering high quality solutions backed by superior support and service from our global offices that meet or exceed customer expectations in quality, price and delivery*
- ◆ *We will strive to lead the passive components market in technological innovation*
- ◆ *We will strive to provide accurate and complete documentation*
- ◆ *We will strive to be environmentally conscious company by protecting our surrounding environment, our natural resources, and producing environmentally sound products that comply with global policies and legislation*
- ◆ *We will strive to support a global business approach through new production facilities, Distribution Centers and sales offices*
- ◆ *Customers, employees and suppliers are essential to our business success and shall be treated with respect and integrity*
- ◆ *We will provide an environment that motivates and provides high levels of job satisfaction*

*The Executive Vice-President's
Quality Council*